

## What to do if R&R Query Builder Files Are Deactivated

Reynolds recently began deactivating Query Builder files that haven't been used within 90 days.

Please contact R+R and request they reinstall (or reactivate) the following files in ERA Query Builder (these files are visible in ERA Accounting's 6910 screen, but have been hidden in Query Builder).

The quickest option is to open a ticket through [my.reyrey.com](http://my.reyrey.com) (rather than waiting on the phone). Since you must be specific about the files, here are the most commonly used files in ERA Accounting. We recommend that you open an E-ticket through "my.reyrey.com", then copy and paste the following into the comments field:

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Dear R+R,  
Please reactivate the following files for Query Builder:

### **ACCOUNTING:**

- Journal
- JrnHistory
- NVSJJournal
- UVSJJournal
- ROJournal
- PSJournal
- CashJournal
- CDJournal
- GenJournal
- StdJournal
- AdjJournal
- DOControl
- Names
- Vendor
- Accounts
- GL
- Schedule1 through Schedule7

### **PAYROLL:**

- AA.Pay.Emply
  - Employee
  - EmpQYtd
  - Personnel
  - Paychecks
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