How to Tell if I have a 32-bit or a 64-bit computer

This is important to know, because the 1on1 program needs to update different files, depending on if your computer is 32-bit or 64-bit.

The following will help you determine if you have a 32-bit or 64-bit computer system:

- If your computer is running an older operating system (ex: Windows XP or Windows Vista), then you probably have a 32-bit system. If you are not sure what Windows operating system you have, then look at the bottom-left corner: If it says "Start", then you probably have Windows XP; If it has a Windows logo, then you probably have Windows7 (which could be either 32-bit or 64-bit).

- If your computer is running Microsoft Windows 7, then you need to look a little further:

  - Click on the Windows Bubble (at the bottom-left corner of your screen)

  - Click on "Control Panel" (one of the options at the right side of the window)

  - Click on "System and Security" (normally the top-left option)

  - Click on "View amount of RAM and processor speed" (under "System")

  - Look at the top of the screen to verify it says "Windows 7"

  - Look under "System" for "System Type": it is either 32-bit or 64-bit.

  - Close out of this screen by clicking the "X" at the top-right corner.

Use this information to determine which button to choose when installing 1on1 enhancements or when activating your 1on1 software.